100% Satisfaction Guarantee

NORAC is proud to offer a 100% satisfaction guarantee on its spray height control product lines. If the customer is not completely satisfied, he or she may return the system for a refund. This guarantee supports NORAC's long held philosophy that we are here to add value to our customers' businesses and if we don't succeed, we have not done our job.

This guarantee is subject to the following terms:

- The control system must be installed on an approved model of sprayer with a kit designed for that model.
- The sprayer's hydraulic system and boom design cannot be modified from its original design.
- The customer must inform a NORAC representative of the reason for his or her dissatisfaction and provide NORAC a reasonable amount of time to rectify the problem to the satisfaction of the customer.
- This guarantee is time limited to 12 months from date of purchase or 30 days from first date of use.
- The refund will be handled through the same sales channels as the original sale. NORAC will refund its original invoice price.
- Money back guarantee excludes purchases of systems installed at factory by the sprayer manufacturer.
- NORAC will not refund the installation or removal costs.
- Returned unit must not be damaged beyond normal wear and tear otherwise repair costs may be assessed.
- This guarantee is currently limited to North American customers.

If you have any questions or concerns regarding this guarantee please contact your NORAC representative.